



Dyslexia Outreach SERVICE

MARKETING BROCHURE

2024-25

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About Us

The Dyslexia Outreach Service is part of the Cognition and Learning specialism of Norfolk Specialist Resource Bases (SRBs) but works wholly on an outreach and capacity building basis. We work in all key stages, from age 5-18, and are part-funded by Norfolk County to provide an accessible and affordable traded service to all schools, including academies, free schools and independent schools. (For a further discounted price off all DOS services, plus other associated benefits, please see membership details below).

We pride ourselves on being responsive and practical and if you have a question or concern around pupils' literacy and/or numeracy needs, we will endeavour to find a creative solution that fits in with busy schools.

Aims

To offer relevant and practical support to schools with regard to their provision for dyslexic learners

To empower all stakeholders to meet needs in their setting

To develop sustainable and effective practice

Provision may include:

- Model teaching
- Action Plans around named individuals
- Diagnostic Assessment – Dyslexia or Dyscalculia
- Strategies for mainstream and small group teaching
- Exam Access Arrangements – Advice & testing
- Advice/ training on assistive technology
- Study Skills
- Inset / Workshops / Live Online Training / Webinars

DOS Membership Scheme

The one-year membership scheme includes discounted price off all DOS services, telephone/ email access to specialist advice, loan of resources and assessment materials, one free live online training place, unlimited access to online pre-recorded bite-sized training and information webinars through the dedicated members-only area on the DOS website.

Norfolk Dyslexia Friendly School Quality Mark

One way of helping schools to maintain and develop dyslexia friendly practice is through attaining the Norfolk Dyslexia Friendly School Quality Mark. This comprehensive package of support includes free DOS membership whilst working towards the qualification, school self-audit resources, whole school inset, 1 free place on the Level 3 Dyslexia Awareness qualification course, as well as tailored consultation sessions for schools to achieve the Quality Mark accreditation over a 2 year period.

National Qualifications

Level 3 Gateway Qualification in Dyslexia Awareness

Real Training - Certificate of Competence in Educational Testing (CCET) with Access Arrangements Course (CPT3A)

For Parents / Carers

We offer Dyslexia Awareness workshops for Parents / Carers with focus on reading/spelling, maths and memory.

Accessing the service

Please contact Laura Bates for a referral / booking form or further information at:

dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

SERVICE PRICE LIST 2024-25

Membership Package

Dyslexia Outreach Schools Membership Package	One year membership package includes: <ul style="list-style-type: none"> • Discounted prices for all DOS services • Access to members-only area on website • Loan of resources • Loan of assessment materials • 1 free place on any Live Online Training session • Unlimited access to online pre-recorded bite-sized training • Telephone and email access to specialist advice • Termly newsletter 	£100 per school per academic year (please refer to page 5 for multi-school discounts)
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Literacy and Numeracy Core Services

Type of Package	Included	Price	Member Price
Pupil Support Plan <ul style="list-style-type: none"> • Literacy • Numeracy 	School visit that could include: Classroom observation, book review, meeting with pupil and relevant staff Provision of an action plan to include strategies & recommendations	£145 per pupil	£100
Pupil Support Plan + Investigative Testing	As above, including investigative testing.	£195 per pupil	£150
Full Diagnostic Assessment <ul style="list-style-type: none"> • Dyslexia • Dyscalculia 	For pupils in Year 4 and above, includes diagnostic assessment, report & recommendations	£375 per pupil	£330
Full Diagnostic Assessment (DSA) <ul style="list-style-type: none"> • Dyslexia 	Optional for KS4 and KS5 pupils, an extended report meeting the guidelines for obtaining a Disabled Students' Allowance (DSA) for higher education	£445 per pupil	£390
Exam Access Arrangements	Assessment, Form 8 completion	£80 per pupil	£60
Chromebook laptop loan	3 term loan including software to support independent reading & writing	£125	£95

Training

Inset / Twilight Training (see page 11 for training options)	(1.5 hours) For example Dyslexia Awareness & Strategies or Dyscalculia Awareness & Strategies (Training can be virtual or face to face. Bespoke training can be arranged at an agreed price)	£200 (up to 20 people)	£180
		£300 (21 - 40)	£270
		40 + please contact us for pricing	

Live online training (see page 12 & 13 for details)	Practical online training on: <ul style="list-style-type: none"> JCQ Exam Access Update Dyslexia Friendly Classrooms Working Memory 	£10 per person	(1 x FOC) £10 pp for additional places
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Qualification Courses – Courses can be arranged for a group/cluster of schools, with a minimum of 8 candidates

Gateway Qualification Level 3 Dyslexia Awareness (see page 14 for details)	Includes training materials, tailored support from a designated tutor and Gateway qualification fee	£250	£225
Certificate of Competence in Educational Testing (CCET) Level 7 course	3 day intensive course, delivered by Real Training. Norfolk delegates will have access to DOS test library whilst attending the course. CCET (realtraining.co.uk)	See Real Training Website for current prices. Discount available for Norfolk schools – please contact DOS	
CCET with Access Arrangements Course (AAC) = CPT3A - Level 7 course	CCET - 3 day intensive course, plus AAC 1 day course, delivered through Real Training and DOS. Norfolk delegates will have access to DOS test library whilst attending the course. CPT3A (realtraining.co.uk)		

School Quality Mark

Norfolk Dyslexia Friendly School Quality Mark (see page 6 for details)	Package of support for schools to achieve the Norfolk Dyslexia Friendly School Quality Mark over a 2 year period. Includes free DOS membership whilst working towards the qualification, school self-audit resources, whole school inset, 1 free place on the Level 3 Dyslexia Awareness qualification course, as well as consultation sessions with DOS, tailored to school's requirements. This package is a two-stage process with year 1 leading to a Certificate of Achievement . Schools can choose whether to continue into year 2, which will result in the Norfolk Dyslexia Friendly School Quality Mark .	Year 1 £795 Year 2 £395	Includes DOS membership
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Additional Services

Face to face or online booked consultation	Opportunity for SENCO &/or staff to address issues / concerns related to learners with literacy and / or numeracy difficulties	£60 (per hour)	£45 (per hour)
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Parent / Carer options

Parent / Carer Learning Cafés for schools	(Up to 1.5 hours) Informal support & information sessions – bespoke to schools needs	£100	£90
Parent / Carer Workshops	Held face to face at Taverham High School on various topics of interest	See page 16 for details	

Dyslexia Outreach

School Membership Package

School membership package includes:

- **Discounted prices for all DOS services**
- **Access to members-only area on website**
- **Loan of resources**
- **Loan of assessment materials**
- **1 free place on a live online training session**
- **Unlimited access to online pre-recorded bite-sized training**
- **Telephone and email access to specialist advice**
- **Termly newsletter**

No of Schools	Discount	Price per school
1 school		£100
2 schools	10%	£90
3 – 6 schools	15%	£85
7 schools +	20%	£80

Multi-school discounts for Federations, Trusts and MATs will only be applied to the schools stated on the registration form at the time of joining.

Please click [here](#) to complete the membership application form.

Please contact Laura Bates for further information at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Norfolk Dyslexia Friendly School Quality Mark

Year 1 £795

Year 2 £395

Package of support for schools to achieve the Norfolk Dyslexia Friendly School Quality Mark over a 2 year period includes:

- **Free DOS membership whilst working towards the award**
 - (includes discounted prices for all DOS services, unlimited access to pre-recorded bite-sized training, access to specialist advice, resources & assessment materials, plus members-only area on website)
- **Resources and support to conduct a school self-audit**
- **1 free place on a Level 3 Dyslexia Awareness qualification course**
- **1 x whole school Dyslexia Awareness inset**
- **Termly DOS consultation sessions tailored to school's requirements**
- **Certificate of Achievement upon successful completion of year 1***
- **Full Quality Mark accreditation upon successful completion of year 2**

**This is a standalone award and is not dependent on completing year 2*

To complete the Quality Mark application form please click [here](#)

Please contact Laura Bates for an application form or further information at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Dyslexia Outreach

Pupil Support

Our Pupil Support package includes a school visit with an agreed focus around a named pupil with literacy or numeracy needs. This includes a one-to-one meeting with the pupil and provision of an action plan containing recommendations and support strategies. The package may also include:

- **Pupil observation**
- **Book reviews**
- **Meeting with relevant staff**
- **Access to supporting resources**
- **Loan of materials / assessment tools**

Type of package	Included	Price	Member Price
Pupil Support	As above	£145	£100
Pupil Support + Investigative Testing	As above - plus investigative testing to identify barriers to learning	£195	£150

Please contact Laura Bates for a referral form or further information at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Dyslexia Outreach

Assessments

Our full diagnostic assessment service is available to pupils from Year 4 and above.

It is expected that schools will have implemented and be able to evidence outcomes from a graduated approach as recommended in the Code of Practice.

Type	Description	Price	Member Price
Full Diagnostic Assessment – <ul style="list-style-type: none"> • Dyslexia • Dyscalculia 	Diagnostic assessment for pupils in Year 4 and above, written report and tailored recommendations	£375	£330
Full Diagnostic Assessment (DSA) <ul style="list-style-type: none"> • Dyslexia 	Optional for KS4 and KS5 pupils, an extended report meeting the guidelines for obtaining a Disabled Students' Allowance (DSA) for university	£445	£390

Available from Year 9 upwards:

Type	Description	Price	Member Price
Exam Access Arrangements Testing	Any testing required and completion of Form 8	£80	£60

Please contact Laura Bates for a referral form or further information at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Dyslexia Outreach

Chromebook Laptop Loan

A Chromebook laptop loan is available for individual pupils. The laptops are primarily aimed at supporting pupils with writing.

The laptop will be available for the pupil's use within school for up to 3 terms.

Type	Description	Price	Member Price
Chromebook laptop loan	3 term loan including software to support independent reading & writing	£125	£95

To complete the Chromebook laptop request form, please click [here](#).

Dyslexia Outreach Parent/Carer Learning Café

£100 (member price £90)

Venue: At a location of your choice

Duration : 1.5 hours

Aimed at: Parents and carers of children with dyslexia or difficulties with literacy and numeracy. The learning cafés provide hands on, practical strategies and resources to help parents and carers support their child at home.

Learning cafés can be offered in a variety of specific topics such as:

- **Spelling**
- **Vocabulary**
- **Maths**
- **Working Memory**
- **Assistive Technology**
- **Dyslexia Awareness**
- **Dyscalculia Awareness**

Please contact Laura Bates for further information or to book a café at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Dyslexia Outreach

INSET and Twilight Courses

Venue: At a location of your choice

Duration: 1.5 hours

Aimed at: Teachers and Teaching Assistants working with learners who have difficulties in literacy or numeracy.

Example sessions include:

- Dyslexia Awareness and Strategies
- Dyscalculia Awareness and Strategies
- Supporting Working Memory in the Classroom
- Dyslexia Friendly Classroom
- Vocabulary
- Spelling
- Writing
- Reading
- Phonological Awareness

INSET or Twilight	Price	Member price
Up to 20 people	£200	£180
21 to 40 people	£300	£270
For larger groups over 40, please contact us for pricing	To be arranged	

Training can be virtual or face to face. We also offer bespoke training at an agreed price.

Please contact Laura Bates for further information or to book a session at:
 dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Dyslexia Outreach

Live Online Training 2024/25

Aimed at: Colleagues working with young people in schools. These live online sessions provide training in a variety of areas to support learners with literacy and numeracy difficulties. Please note these are live online events and there will be no recordings. Numbers are limited so please book early to avoid disappointment.

Live Online Training	Price	Member price (after 1 free place used)
<p>JCQ Exam Access Arrangements Update - This live webinar will provide an update on the JCQ AA Regulations 2024-25. It is suitable for those undertaking testing for access arrangements for GCSE and GCE and assumes a level of knowledge of this process and of completion of Form 8. The live webinar will allow opportunity for Q&A.</p> <p>Date: Thurs 12th September 2024, 1:30pm – 2:45pm</p>	£10	£10
<p>Working Memory - This session looks at what working memory is, and how to support it in the classroom.</p> <p>Dates:</p> <ul style="list-style-type: none"> • Weds 27th November 2024, 3:45pm – 5:00pm • Thurs 13th March 2025, 3:45pm – 5:00pm 	£10	£10

Booking: To book a place on any of the Live Online Training sessions please click [here](#). All member schools get **one free place** to use on a Live Online Training session of their choice - to book the free place please contact Laura on the email below.

Please contact Laura Bates for further information at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Dyslexia Outreach

Live Online Training 2024/25

continued

Aimed at: Colleagues working with young people in schools. These live online sessions provide training in a variety of areas to support learners with literacy and numeracy difficulties. Please note these are live online events and there will be no recordings. Numbers are limited so please book early to avoid disappointment.

Live Online Training	Price	Member price (after 1 free place used)
<p>Creating a Dyslexia Friendly Classroom - This session will look at ways to make your class teaching and classroom environment more dyslexia friendly, which will be of benefit to all learners.</p> <p>Dates:</p> <ul style="list-style-type: none"> • Tues 12th November 2024, 1:30pm – 2:45pm • Thurs 14th November 2024, 3:45pm – 5:00pm • Tues 4th March 2025, 1:30pm – 2:45pm • Thurs 6th March 2025, 3:45pm – 5:00pm 	£10	£10
<p>Booking: To book a place on any of the Live Online Training sessions please click here. All member schools get one free place to use on a Live Online Training session of their choice - to book the free place please contact Laura on the email below.</p>		

Please contact Laura Bates for further information at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Gateway Qualifications

Level 3 Dyslexia Awareness

This course is for you if you are:

- Interested in dyslexia and wanting to further your understanding
- Working with pupils with dyslexia

Prior Knowledge: You do not need to know anything about dyslexia

Course Overview: This course covers the characteristic features of dyslexia, the challenges dyslexic learners face in literacy and numeracy, alongside strategies to overcome these learning barriers.

Course format: You will need to access a variety of pre-recorded webinars. There will also be an element of independent work for which you will receive all relevant resources and guidance.

You will benefit from scheduled 1-1 tutor support time.

Course delivery: The course can be delivered in the following ways.

Self Study	Tutor Lead - Online	Tutor Lead - Face-to-Face
You can work through the folder at your own pace accessing a variety of materials along the way.	Delivered over 7 online sessions - available subject to minimum group size.	Delivered over 7 face-to-face sessions at a local venue - available subject to minimum group size.

Course Fees:

Full cost for non member school £250

Reduced cost for member school £225

(includes training materials, tailored support from a designated tutor, & Gateway qualification fee)

Please contact Laura Bates for a booking form or further information at:
dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Real Training

CCET Certificate of Competence in Educational Testing or

CPT3A = CCET + AAC Access Arrangements Course (Level 7 course, as required by JCQ)

Venue: Taverham High School, Beech Avenue, Taverham, Norwich NR8 6HP

CCET: Date: 2nd - 4th July 2025 (3 full days)

AAC: Date: Autumn term TBA (1 day) - to be run in conjunction with the CCET

*please note, you will only be able to qualify for AAC upon successful completion of the CCET

The course is for you if you are:

- often required to undertake educational testing of pupils or understand professional reports written by others (CCET)
- required to undertake testing for Access Arrangements as an access arrangements assessor (AAC)*

*(to become an access arrangements assessor and meet the JCQ requirements you will need to hold QTS or be an HLTA with an undergraduate degree)

Course Content:

- Understand the purposes of testing & assessment
- Become familiar with theories about testing & psychometrics
- Understand the legislative and policy framework
- Select, evaluate, administer and interpret different types of educational tests
- Carry out an assessment of a learner and report the findings

This course is delivered by Real Training and hosted by the Dyslexia Outreach Service. Norfolk delegates will have access to DOS test library whilst training.

Course Fees: See Real Training website for current prices (discount for Norfolk schools available – please contact DOS)

To book or for further course information please go directly to the Real Training website www.realtraining.co.uk. If you are a Norfolk school, please contact Laura Bates for details on how to access discounted price at: dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239

Dyslexia Awareness Parent/Carer Workshops

These workshops have been designed to support anyone who has contact with a child of school age e.g. parents/carers, grandparents or other family members. The child does not need to have an official diagnosis of any learning difficulty for parents/carers to attend workshops or courses.

Venue: Taverham High School, Beech Avenue, Taverham, Norwich NR8 6HP

Date & Time	Workshop Title & Description	Cost
Tues 15 Oct 2024 9.30 – 11:45AM	Reading/Spelling Strategies (primary age) – The workshop will look at the types of challenges a dyslexic young person might face when doing reading and spelling, and explore a wide range of practical support tools, resources and apps that you can use at home to support your child.	£10 per person
Weds 20 Nov 2024 9.30 – 11:45AM	Supporting Maths Difficulties (all ages) - The workshop will look at the types of challenges a dyslexic young person might face when doing maths and explore a wide range of practical support tools, resources and apps that you can use at home to support your child.	£10 per person
Thurs 6 Feb 2025 9.30 – 11.45AM	Making Learning Stick (all ages) - The workshop will explore what working memory is, as well as many ways for you to support your child with working memory skills to help increase their confidence and ability when reading, writing, doing arithmetic or studying for exams.	£10 per person
Weds 19 Mar 2025 9.30 – 11.45AM	Reading/Spelling Strategies (primary age) – The workshop will look at the types of challenges a dyslexic young person might face when doing reading and spelling, and explore a wide range of practical support tools, resources and apps that you can use at home to support your child.	£10 per person

To reserve your place please click [here](#)

Please contact Laura Bates for further information:
 dosadmin@taverhamhigh.org or telephone 01603 860505 ex 239